Indbank
Merchant Banking Services Ltd
(A Subsidiary of Indian Bank)

DP NAME – INDBANK MERCHANT BANKING SERVICES LIMITED
DP ID – IN300597/IN300853/IN303093/IN300548/IN300628

Annexure C

Format for Investor Complaints Data to be displayed by Depository Participants on their respective websites.

Data for every month ending – September 2026

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0		2
2	SEBI(SCORES)	0	0	0	0	0		0
3	Depositories	0	1	0	1	0		0
4	Other Sources(if any)	0	0	0	0	0		0
5	**Grand Total**	**0**	**1**	**0**	**1**	**0**		**2**

Trend of monthly disposal of complaints

SN	Month	Carried forward From previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	APR-2026	0	1	1	0
2	MAY-2026	0	2	2	0
3	JUNE -2026	0	4	4	0
4	JULY -2026	0	2	2	0
5	**AUG – 2026**	**0**	**1**	**1**	**0**
	Grand Total	**0**	**14**	**14**	**0**

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total

number of complaints resolved in the current month.

Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received During the year	Resolved During the year	Pending at the end of the year
1	2017-18	0	37	37	0
2	2018-19	0	26	26	0
3	2019-20	0	21	21	0
4	2020-21	0	59	59	0
5	2021-22	0	141	141	0
6	2022-23	0	81	81	0
7	2023-24	0	69	69	0
8	2024-25	0	78	78	0
9	2025-26	0	52	52	0
	Grand Total	**0**	**564**	**564**	**0**